

TIMES NEWS
— MEDIA GROUP —

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CAR CARE
2024



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Why regular car washes are important

Taking care of a vehicle involves more than just maintaining the equipment under the hood. There are a number of steps involved in keeping a car or truck in top form, and that includes regular car washes.

Car washes keep a vehicle shiny and clean, which can help it look good while sitting in the driveway or cruising the highway. However, regular car washes are more than cosmetic.

• **Protection from the sun:** A car that is routinely and properly washed and waxed is less vulnerable to damage from the sun's ultraviolet rays.

• **Extend the life of paint:** Dirt and debris can build up on the paint surface and eventually lead to scratches and other



damage. Bird droppings and sap can be corrosive. Washing will help remove grime and protect the paint in the process.

• **Preserve the vehicle's value:** Drivers who plan to sell or trade in their vehicles in the future should realize that a well-maintained car can bring in as much as 20 percent more for above-average

condition, according to Kelley Blue Book. Maintaining a clean and shiny vehicle can protect its long-term value.

• **Remove salt:** Drivers who live near the ocean or in areas where roads are salted in the winter to melt snow may have cars with high salt corrosion rates. Unless it's washed off frequently, salt

can take its toll, leading to damage.

• **Improve fuel efficiency:** Drivers have felt pain in their wallets at the fuel pump in recent years. Dirty cars may be less aerodynamic and less fuel-efficient as a result. Keeping a car clean may improve its fuel efficiency.

• **Maintain the interior:** Car washes are not only about the exterior. Keeping a clean and tidy interior can help improve the air quality inside of the vehicle and prolong the life of upholstery, mats and interior components.

Car washes should be a routine part of vehicle maintenance. Professional car washes tend to be more eco-friendly than washing a car at home, so drivers are urged investigate their service plans and features.



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How to protect your vehicle's paint job

Drivers go to great lengths to ensure what's under the hood of their vehicles is well taken care of. But it's equally beneficial to tend to the exterior of a vehicle, including its paint job.

According to Popular Mechanics, oxidation can adversely affect iron-based metals. That can put vehicles in jeopardy and take significant time off their life expectancy. The good news is that rust and other issues that can affect a vehicle's paint job and appearance are typically avoidable. That should be music to the ears of new vehicle owners, who likely need no reminder of the sizable financial investment required to drive off the lot with a fresh set of wheels. Drivers who want their cars and trucks to maintain their looks over the long haul can



consider these simple strategies to protect their paint jobs.

- **Make car washes part of your vehicle maintenance routine.**

Seasoned drivers are undoubtedly familiar

with the conventional wisdom surrounding oil change intervals, but those same motorists may not recognize the importance of routine car washes. Over time, contaminants such as pollen, dust and pollution can settle on a vehicle's

exterior, potentially jeopardizing the paint job. Routine car washes can prevent such damage and help a car look like it was just driven off the lot.

- **Wax the exterior of the vehicle.**

The automotive experts at Carfax® report that waxing is a significant and simple way to protect vehicle paint. Carfax® notes that certain paste waxes contain mild abrasives that help remove fine scratches from painted surfaces. Wax also can protect paint jobs from fading related to exposure to ultraviolet rays. That's especially noteworthy for drivers who do not routinely park their cars in a garage.

- **Use a car cover.**

Car covers may or may not See **PROTECT** on Page 5

Leaser's Garage

At Leaser's Garage, the customers come first! A family-owned and operated car repair shop was started in 1995 by the late Marshall Leaser, aka Junior. Since his passing, the business is now owned by his son Marshall III and his wife Melissa. Junior's wife Elaine still manages the business and Jim Laub takes care of customer service. They are located at 2141 Mahoning Drive W., Lehighton in Mahoning Valley. The mechanics are Randy Sterner from Kunkletown, Steve Kunkle from Lehighton, and part-timer Tom Everett from Lehighton.

Whether you have a car, truck or motor home, you can depend on the mechanics who take pride in and stand behind their work! They realize your vehicle is very important to you and will do what they can to make sure it's back on the road in a timely manner. As Junior used to say, "If the light is on, you need help, stop in and we'll help. We are your one-stop repair shop."

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How to identify a vehicle that fits you

Buying a vehicle is a significant financial investment. It is not a decision to take lightly, especially given the historically high prices of new cars in recent years.

Finding a vehicle that is the perfect fit requires consideration of a host of variables, including personal preference. What is perfect for one individual may not work for another. When the time comes to shop for a new car, people can ask themselves a few questions in an effort to find a vehicle that best suits their needs.

• **What are your needs?** Are you looking to carpool the kids to and from school or do you want a car for commuting that will not cost you an arm and a leg in fuel? Identifying the main purpose of the vehicle will eliminate certain cars or trucks right off the bat.



• **What is your budget?** It is a good idea to get a pre-approval loan statement from a financial provider to figure out what you can afford to pay for a vehicle. The popular automotive resource Edmunds says the general rule is the monthly new-car payment should not exceed 15 percent of your monthly take-home pay. Lease payments should be less than 10 percent of monthly take-home pay.

Calculate these numbers and potential interest rates prior to shopping for a vehicle.

• **What size is best for you?** Even though it may seem that SUVs and pickups reign supreme on the road, some drivers prefer smaller vehicles. Figure out how much interior space and cargo room you need. Take the time to sit in different vehicle classes to

determine which size fits you best.

• **What are your fuel preferences?** Today's vehicles come in electric, unleaded gasoline, diesel, and hybrid options. How the car or truck is powered may be important to you and will help identify the best vehicle for you.

• **What is the cost of ownership?** Certain vehicle brands may be more expensive to maintain than others. According to Motor1.com, luxury and premium brands are typically the most expensive to maintain, with European brands like BMW, Porsche and Mercedes-Benz typically carrying high maintenance costs. This can be prohibitive when parts or service is needed.

Buying a vehicle requires careful consideration of drivers' needs, budget and desired features.

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PROTECT

CONTINUED FROM PAGE 3

not be practical for cars drivers use every day, but they are an effective way to protect a paint job from the elements. Drivers who have a spare car they rarely drive or even those who do not drive their primary vehicle a lot each day can purchase a universal-fit car cover or a premium cover designed specifically for their vehicles. Car covers protect paint jobs from

ultraviolet rays and the elements and may reduce the need for more frequent trips to the car wash.

• **Park in the shade, but choose spots wisely.**

Parking in the shade may protect vehicles from the ultraviolet rays of the sun, but it's important that drivers pick the right shady spot to park their cars and trucks. A shade tree might seem like a great ally to vehicle owners, but if birds nest or rest in the tree, drivers

could be exposing their cars to bird droppings. That's no small threat, as bird droppings are high in uric acid, which quickly damage a vehicle's exterior. Parking directly beneath a tree also might expose the paint job to sap or fallen leaves or berries, each of which can adversely vehicle exteriors. If you plan to park in the shade to protect the paint job, ideally choose a spot that is not directly beneath the tree.

A well-maintained

paint job can improve the appearance and life expectancy of a vehicle, which is something drivers should keep in mind as they hope to get the most out of their automotive investment.

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Considerations for your young driver's first vehicle

Getting a driver's license is a major rite of passage in a young person's life. Depending on where that teenager lives, he or she is likely to secure a license between the ages of 15 and 18. The next natural step is finding a vehicle to get around town.

A teenager's first ride may be a family car that is not used frequently by parents or a vehicle that is shared among the household. Over time, juggling usage can prove difficult, and parents and children may decide the moment has come to shop for an additional vehicle. These guidelines can make car shopping for young drivers go smoothly.

Budget

Cost is a concern when buying a vehicle. Calcula-



late how much the teen will be contributing and how much parents may be putting into the equation. Check with the financing department to

determine if a teen is eligible to take out a loan. If not, a loan might need to be co-signed by an adult. Insurance costs also must be considered. Certain ve-

hicles are more expensive to insure than others, so finding one that won't break the bank to insure is a good idea.

Safety

The automotive experts at AAA note that teenagers are among the riskiest drivers due to their inexperience, so it's important to choose a vehicle that gets high safety marks. Features to look for include automatic emergency braking, side-crash prevention systems, lane departure, blind spot alerts, and other accident prevention options. Midsize sedans are safe and easy enough to maneuver, and they have shorter braking dis-

See **CONSIDERATIONS** on Page 7

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CONSIDERATIONS

CONTINUED FROM PAGE 6
tances than most SUVs.

New or preowned

Both new and pre-owned vehicles have various pros and cons. It may be difficult for a teen to afford a new car and make monthly payments, but new cars often come with warranties and oth-

er protections. Preowned cars may not have all of the safety features of newer vehicles, but many are certified preowned, which gives buyers some peace of mind in case service work is needed. Also, parents may not be so worried about teens ding up a used vehicle

rather than one right out of the showroom.

Reliability

It may be tempting to purchase the least expensive vehicle, but price should not always be the deciding factor. Reliability should be a major consideration. Check that the vehicle (if purchasing a preowned) has not been in any major accidents that necessitated exten-

sive repairs. Also, certain brands are known to stand the test of time better than others. Research makes and models through Edmunds or Kelley Blue Book to determine which vehicles boast such a reputation.

These are just some of the variables to consider when helping young drivers choose their first vehicle.

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Tips for driving at night

Driving requires drivers to use their senses so they, their passengers and their fellow motorists can safely traverse the roadways. When any of those senses are compromised, the risk for accident increases.

Sight is vital to safe driving. Individuals who have vision problems must correct these issues by wearing eyeglasses or contact lenses to stay safe behind the wheel. But what if the condition affecting vision is nighttime?

The National Highway Traffic Safety Administration says that accidents happen in greater frequency at night, when the passenger vehicle occupant fatality rate is around three times higher than the daytime rate. That's despite the fact that there are far fewer cars on the road at night than during the daytime.

Reduced visibility and drowsiness behind the wheel after the sun goes down may cause many people to avoid driving at night. But driving at night isn't always avoidable, especially during the months when the sun sets early. When forced to drive at night, drivers can follow these tips to make it safer and easier.

• **Get enough rest.** Skip the road trip if you are feeling tired

or if you have taken medication that can cause drowsiness.

• **Improve headlight visibility.** Make sure headlights are in good working order and that the plastic covering on the headlights is not cloudy, which can adversely affect light output. The angle of the lamp also is a factor. Some headlights may need a periodic angle adjustment.

• **Stick to multi-lane roadways.** Today's vehicles are typically equipped with LED lights rather than halogen or incandescent bulbs. A study in the SAE International Journal of Passenger Cars found that these LED lamps were "generally perceived to be brighter than a standard incandescent lamp." Although these lamps may help drivers see in front of them while driving, oncoming drivers often claim they are blinded. Oncoming lights can be particularly intense on a two-lane road. On a multi-lane road, you can put yourself at a distance from oncoming cars if you stick to an outer lane.

• **Clean your windshield.** A dirty windshield can cause additional glare and also make it challenging to see the road.

• **Slow down and watch the shoulder.** It can be difficult to see




pedestrians and animals at night. Deer often are struck at dusk or overnight, particularly between the months of October and January.


• **Get an eye exam.** Age-related vision changes can compromise vision and perception of glare. Speak with an eye

professional about which coatings can be applied to glasses to help with glare and if any tweaks to prescriptions need to be made.

Nighttime driving requires a few different strategies to make it safer and more comfortable to drive after the sun sets.



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Maintenance intervals drivers should know

Vehicles are among the most costly expenses individuals have. According to data from Kelley Blue Book, the average price paid for a new vehicle in the United States in September 2022 was \$48,094. Canadian car buyers face an equally expensive reality in their country, where the average MSRP for a new car is more than \$45,000.

Since vehicles are such sizable investments, it behooves motorists to do as much as they can to keep their cars and trucks running smoothly. Vehicle owner's manuals typically recommend maintenance intervals and should be drivers first resource for information regarding how to take care of their cars and trucks. But the following are some standard maintenance intervals drivers can keep in mind.

3,000 miles

The 3,000-mile marker used to be the benchmark for changing oil, but modern vehicles can now go longer between oil changes. However, it's still a good idea to check other fluid levels every 3,000 miles. Windshield washer fluid, coolant, brake fluid, transmission fluid, and power steering fluid should all be checked every 3,000 miles and topped off if levels are low.

It's wise for drivers to perform some additional maintenance checkups every 3,000 miles. Check tire pressure, inspect hoses (which should not be leaking or bulging) and clean the interior of the vehicle every 3,000 miles.

5,000 miles

Many vehicle manufacturers now recommend oil changes every 5,000 miles. Tire rotations also can be part of service visits at this interval, and drivers can ask their mechanic to check their fuel filters and batteries every 5,000

miles as well. Many may already do this as part of their comprehensive maintenance packages, but it's still good to confirm if they do and request they do so if it's not part of the plan.

Drivers also can request that cabin air filters are inspected at this point, though they can generally last a year before they need to be replaced.

Around the 5,000-mile mark, wiper blades also may begin to show signs of wear and tear, including streaking on the windshield or scratching noises when in use. Each of those signs indicates the wipers need to be replaced. However, drivers should take note of these signs regardless of when they appear. Some may not make it 5,000 miles before they begin to wear down. In such instances, they should be replaced immediately regardless of how many miles its been



since they were installed.

10,000 miles

Some vehicles may only require oil changes every 10,000 miles. That's not uncommon in vehicles that use synthetic oil, though drivers are urged to consult their owner's manuals.

Brake pads also may need to be replaced around this time, and one telltale sign of that is a squeaking noise whenever the brakes are applied.

Drivers can ask their mechanics to check the alignment of their vehicles

around this interval as well. Though many vehicles won't develop alignment issues, it's best to check for such issues every 10,000 miles or whenever a vehicle feels as though it's pulling in one specific direction.

Maintenance intervals are created to serve as a guideline for drivers. Any issues that arise should still be brought to the attention of a mechanic regardless of how many miles have been added to the odometer since the most recent trip to the garage.

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Issues that may arise at certain vehicle mileage intervals

Modern automobiles are technological marvels. As advancements in automotive technology have made cars more reliable than ever, drivers may feel as though vehicle ownership also is more hands-off than ever before. Though it's true built-in diagnostic technology is designed to alert drivers when issues arise, it can still benefit motorists to recognize when certain issues may arise.

Cars and the people who drive them are different, so mileage intervals are not always the best measuring stick for maintenance issues. However, the following rundown can serve as a guidebook for drivers

who want to know what to expect at various mileage intervals.

• 30,000 miles:

The experts at Auto Trader note that disposable engine air filters usually last between 15,000 and 30,000 miles. If it's been around 30,000 miles since the engine air filter has been replaced, now is a good time to replace this important part, which prevents components like dirt and debris from getting into the engine. This also might be a good time to replace the fuel filter, which prevents debris from clogging fuel injectors.

• 50,000 to 60,000 miles:

It's around this time

that drivers may need to replace their vehicle batteries. Little-used vehicles may need a new battery much earlier, as lengthy periods of little or no use adversely affect the life expectancy of vehicle batteries. Brakes also may need to be replaced around this time, as the experts at AutoZone® note that most drivers get between two and five years out of a set of brake pads. If that sounds like a significant disparity, it is, and that's because driver behavior is a significant variable affecting the life of the pads. Drivers who brake hard will likely need to replace their brake pads with greater frequency than drivers who brake slowly.

• 50,000 to 90,000 miles:

As noted, there is no uniform guideline governing when vehicle components will need to be replaced. Hoses are a good example of that, as recommendations regarding when to replace hoses range from 50,000 to 90,000 miles. That's a significant gap, but drivers can be on the safe side and start discussing the status of their hoses with their mechanics around the 50,000 mile marker. It's unlikely the hoses will make it all the way to 90,000 miles before they need to be replaced, but drivers can keep that mileage marker in mind and aim to replace the hoses before that

See **ISSUES** on Page 11

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ISSUES

CONTINUED FROM PAGE 10

point even if no issue has arisen. Timing belts also tend to fail between 80,000 and 100,000 miles, so this is another part to consider replacing as a vehicle reaches this point.

These mileage markers are not set in stone, and should only serve as a guideline for drivers who want to stay ahead of vehicle repairs. Drivers also are urged to discuss any additional changes that might be necessary with their mechanics during routine maintenance appointments.



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Tips to conserve fuel on road trips

Road trips remind drivers of just how thrilling the open road can be. For millions of individuals, nothing provides a sense of escapism as effectively as the open road.

Though road trips can be liberating, they do not allow a complete escape from reality, something drivers realize when the time comes to fill up the gas tank. Gas prices fell considerably by mid-December 2023, dipping to an average of \$3.12 per gallon of regular by the middle of that month according to data from AAA. That marked a significant decline from just a month earlier, when prices for a gallon of regular gas averaged \$3.36. But drivers know prices can spike just as quickly as they drop, so it pays dividends to recognize strategies to conserve fuel. Such strategies can be especially beneficial for drivers about to embark on a road trip.

• Slow down.

Pushing the pedal to the medal might be a romantic, if unsafe, notion of how to drive on a road trip. But that approach can be costly at the pump. According to the U.S. Department of



Energy, every five miles per hour motorists drive over 50 miles per hour is the equivalent of paying \$0.30 more per gallon of gas. That estimate is based on a gallon of gas costing \$4.32, but drivers can still conserve a considerable amount of fuel by slowing down.

• Steer clear of city driving.

The stop-and-go traffic that is a hallmark of city driving can compromise fuel efficiency. The Office of Energy Efficiency & Renewable Energy notes that rapid acceleration and braking, which is hard to avoid when

driving through cities with lots of stoplights and pedestrians, can lower gas mileage by as much as 40 percent.

• Avoid rooftop cargo.

Rooftop cargo boxes might be a necessity when a car is packed with passengers. But these luxuries come at a steep cost. A study from the Oak Ridge National Laboratory found that rooftop cargo boxes can reduce fuel efficiency by as much as 17 percent on the highway and as much as 25 percent on interstates where drivers drive at speeds between

65 and 75 miles per hour. The DOE reports that rear-mount cargo boxes are much more efficient, so drivers looking to conserve fuel may want to pack light and/or opt for rear-mount cargo boxes instead of rooftop boxes.

• Utilize cruise control.

The auto manufacturer Kia estimates that utilizing the cruise control function on a vehicle can save drivers as much as 14 percent on fuel. Cruise control is not advisable when driving in cities or on roads with stoplights. However, when driving on interstates, driving at the same continuous speed helps drivers avoid constant accelerations and decelerations, which compromise fuel efficiency.

When the open road beckons, drivers can make their road trips more affordable by implementing various strategies to conserve fuel.

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Take to the road on various types of motorcycles

Motorcycles share the roadways with cars and trucks. Many enthusiasts enjoy riding motorcycles because they provide a visceral experience with the great outdoors. The feeling of the wind and sun is more pronounced on a bike than behind the wheel of a car.

JD Power says motorcycles account for 3 percent of all registered vehicles in the United States. In 2022, there were 829,892 registered motorcycles in Canada, according to Statistics Canada. Registrations have increased each year since

the organization has kept track.

Individuals considering adding a motorcycle to their vehicular portfolio have a lot of options from which to choose. Some may be surprised to find out there are many different types of bikes.

• **Cruiser:**

A cruiser is an American-style motorcycle designed for long journeys. They are large, heavy bikes with handlebars that keep the hands almost parallel to the ground. The seat also provides a relaxed position for the body, and a comfortable suspension

corrects irregularities of the road.

• **Sportbikes:**

Sportbikes are cost-effective, reliable and fast. They are easily customizable and come in a variety of sizes. Although they are popular, comfort is not one of the main features of sportbikes. Aggressive body position and a steep rake angle make these less comfortable to ride than other bikes.

• **Standard (Naked):**


These are simple and versatile bikes that have no windshields, a more upright body positioning, and no

plastic parts or elements of lining. It is a category of sportbike that is stripped down.

• **Chopper:**

These heavy bikes are designed for leisurely riding. They're traditionally associated with the biker subculture. Choppers will feature wide and high handlebars, many chrome parts, rake out fork, and a low-set seat. Riders sit with their legs extended forward. Although some are mass-produced, most choppers are custom-made.


See **MOTORCYCLES** on Page 15



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4 signs it's time to replace your tires

Inflation has been a hot topic for several years, as the cost of everything from groceries to gas to housing has increased considerably since 2019. Cars are no exception to that phenomenon, and anyone who has purchased a new car over the last half decade likely experienced some sticker shock when they started their search for a new vehicle. Data from Kelley Blue Book indicates the average cost of a new car was \$37,590 in 2019. By 2023, the average cost had risen to \$47,899. That marks an increase of more than 27 percent in a four-year period.

Cars are indeed a significant investment, which underscores the importance of vehicle maintenance. Maintenance is more than just tending to what's



under the hood. Tires also require drivers' attention, as aging, damaged tires pose a safety risk that also compromise vehicle performance. Tires are easily overlooked, but the following are four signs tires need to be replaced.

1. Worn tread:

The automotive experts at AutoZone®

note that tread depth is the most prevalent indicator that a tire needs to be replaced. AutoZone® notes that tread depth should always be at least 2/32 of an inch throughout the tire. Depth should be measured across the tread and around the circumference. If the tread is at or below 2/32 of

an inch, the tire should be replaced.

2. Bulges, gouges or cracks:

Geico® notes that a deflated tire bulges at the sides, and that can compromise the safety of everyone in the vehicle. AutoZone® says bulges occur when air gets between the inner liner and outer rubber layers, which can happen after hitting a curb or driving over a sizable pothole. A gouge or cut that is deeper than the outer layer of the tire also necessitates replacement.

3. Poor grip:

Drivers may be able to feel certain tire problems, including poor grip, while driving. In such instances, tires may feel as though they are slipping. The tire experts at Firestone note

See **SIGNS** on Page 15

How to avoid hot weather automotive breakdowns

When the weather warms, many people take to the outdoors to enjoy the sunshine and rising temperatures. Summer road trips or vacations are the norm, but it is important to realize that hot weather can take its toll even on a new, well-maintained vehicle.

Battery

Excessive heat can shorten the life of a battery because it causes battery fluid to evaporate more quickly. This, in turn, can damage the internal structure of the battery. AAA reports that car battery issues are the most common breakdown calls.

Cooling system

Cooling systems work hard to keep the flow of air to the engine and prevent it from overheating during warm seasons. Compromised cooling fans or lack of coolant can be troublesome. To avoid overheating, check coolant levels before getting on the road. In addition, have the cooling system checked by a trained mechanic prior to the summer driving season. It's a small price to pay to avoid extensive engine damage from overheating.

Tires

Hot weather causes the pressure inside of tires to rise. Overinflated tires can wear down prematurely or result in blowouts. Check the tire pressure routinely in the summer, when tires are cold. Follow the guidelines in the owner's manual for recommended air pressure. Look for improper tread wear, weak spots or other tire damage that may end up causing flats.

Fluid levels

Hot weather can put extra demand on all fluids and engine components. Check transmission fluid, power steering fluid, brake fluid and engine oil levels. Top off or change when necessary.

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MOTORCYCLES

CONTINUED FROM PAGE 13

• **Motocross:**

These bikes are for those serious about dirt riding. Most motocross bikes are not legal for road use and are featured in strictly off-road racing. They're often called dirtbikes.

• **Adventure:**

Adventure bikes are designed for having fun. They are sturdy and usually outfitted with a tall seat height, tall windshield, upright seating positioning, and ample suspension. Some adventure bikes have luggage options and also may come equipped with on-road/off-road tires.

• **Touring:**

A sportier version of cruisers, these motorcycles are designed to take comfort to the extreme. Smooth handling, heated seats, cruise control, and even cup holders make touring bikes perfect for long trips.

• **Supermoto:**

A Supermoto is a single-cylinder motor bike with the fast action of a dirtbike that is allowed on the streets. Its youthful appeal makes it quite popular.

• **Scooter:**

Scooters are less popular in North America than in Europe, but they've gained some steam here in urban areas. They are

usually automatic, making them easier to ride for novices. The frame design of scooters is called an underbone, which leaves plenty of space from the rider's legs to the front of the scooter. Motorcycles come in many different styles, ensuring there's one to suit all types of riders.



SIGNS

CONTINUED FROM PAGE 14

that low tread can reduce tire traction and cause wheels to slip, which may be more noticeable when accelerating from a stop or driving on wet roads. Drivers who feel their

tires are slipping can test the tread and replace tires that are low.

4. **Vibration:**

Vibration is another issue drivers may feel rather than see. And identifying the cause requires noting where the vibrations are felt. Geico® notes that a feeling of

vibration or thumping that feels like it's coming from under the seats may indicate the tires are not balanced. A suspension issue could be to blame if the steering wheel feels like it's vibrating. Either feeling should be brought to the attention of a mechanic immediately.

Tire issues affect vehicle performance and compromise the safety of drivers, their passengers and fellow motorists. When vehicles are not performing at peak capacity, drivers should not overlook various tire issues as a potential cause of such troubles.

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And with today's rising gas prices, here are a few tips for getting optimal gas mileage:

- Ensure your belts, hoses, tire pressure and fluids are checked each time you have your oil changed.
- Schedule regular appointments for brake check-ups.
- Don't be afraid to ask your technician questions. They should be happy to help.
- Always get a written quote on any auto repairs needed.

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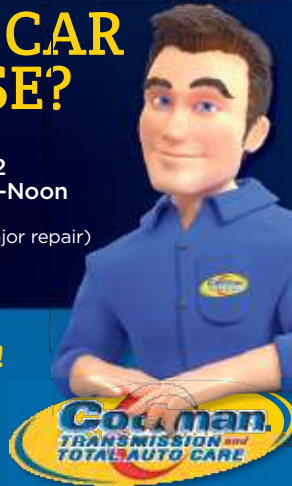
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